

This privacy policy will explain how our organization uses the personal data we collect from you.

Topics:

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What data do we collect?

Peace Massage Therapy collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Medical and personal information

How do we collect your data?

You directly provide Peace Massage Therapy with most of the data we collect. We collect data and process data when you:

Register online or place an order for and receiving any of our products or services.

- Voluntarily complete a customer survey/consultation form or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Peace Massage Therapy may also receive your data indirectly from the following sources:

- Social media

How will we use your data?

Peace Massage Therapy collects your data so that we can:

- Perform treatments on you to the best of our ability and manage your account.
- Email you with special offers on other products and services we think you might like.
- Contact you regarding your treatment

If you agree, we will share your data with our partner companies so that they may offer you their products and services.

- Redmayne Lodge

When Peace Massage Therapy processes your order, or treatment, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Peace Massage Therapy securely stores your data at Redmayne Lodge, in the treatment room in secure files, or online files.

Marketing

Peace Massage Therapy would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- Redmayne Lodge

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Peace Massage Therapy from contacting you for marketing purposes or giving your data to other members of Redmayne Lodge

If you no longer wish to be contacted for marketing purposes, please contact us.

What are your data protection rights?

Peace Massage Therapy would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us:

Call us at: 01904 501500

Email: info@redmaynelodge.co.uk

Or write to us: Redmayne Lodge, 2 Park Gate, Strensall, York, Yo32 5YL

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Peace Massage Therapy uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Peace Massage Therapy website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Peace Massage Therapy keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 13 March 2020.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@redmaynelodge.co.uk

Call us: 01904 501500

Or write to us at: Redmayne Lodge, 2 Park Gate, Strensall, York, YO32 5YL